



## Service Contract Enrollment form for Heating & Hot Water Systems

Customers Information/Billing Address (Please Complete)

Name: \_\_\_\_\_  
Address: \_\_\_\_\_ Apt. # \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Cross Street: \_\_\_\_\_  
E-Mail Address: \_\_\_\_\_

Covered Property Address (Please Complete if different)

Name: \_\_\_\_\_  
Address: \_\_\_\_\_ Apt. # \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Cross Street: \_\_\_\_\_

**\$69.99/monthly For Staten Island**  
**(\$76.10 w/tax)**

**Client must pay for the entire year (\$840.00 plus tax)**

- Additional Gas/Oil Hot Water Heater  
(At same covered location) - \$14.99/monthly (\$16.30 w/tax)  
**Optional if client wants to pay for the year (\$180.00 plus tax)**
  
- Additional Boiler or Furnace  
(At same covered location) - \$14.99/monthly (\$16.30 w/tax)  
**Optional if client wants to pay for the year (\$180.00 plus tax)**

**Service contract for Heating & Hot Water Systems covers:** 1 gas house heating appliance (boiler furnace with up to 4 zones) and 1 gas hot water heater, all service calls-no limits, 24 hour/7 day a week service (in season), all labor cost, yearly preventative maintenance and safety checkup, almost all replacement parts.

Please sign & return this enrollment form with payment.

**CUSTOMER SIGNATURE (Required):** \_\_\_\_\_ **Date:** \_\_\_\_\_

**HEATING&COOLING NYC ONE BOILER & AC AT A TIME**

NY Boiler & Air Conditioning Repair

997 Merrick Road Baldwin, NY 11510

# NY BOILER & AIR CONDITIONING REPAIR



997 Merrick Road  
Baldwin, NY 11510  
Phone: (516) 377-5200  
Toll Free: 1-888-979-4822  
Fax: (516) 377-5211  
Email: [NYBoilerandAC@Gmail.com](mailto:NYBoilerandAC@Gmail.com)  
[www.newyorkboilerrepair.com](http://www.newyorkboilerrepair.com)

**Please complete the information below:**

I \_\_\_\_\_ authorize **NY Boiler & Air Conditioning Repair Corp** to charge my credit card account indicated below for \_\_\_\_\_ on or after \_\_\_\_\_

**Billing Address** \_\_\_\_\_ **Phone** \_\_\_\_\_

**City, State, Zip** \_\_\_\_\_ **Email** \_\_\_\_\_

<b>Account Type:</b>	<b>Visa</b>	<b>Master Card</b>	<b>AMEX</b>	<b>Discover</b>
<b>Cardholder Name</b>	_____			
<b>Account Number</b>	_____			
<b>Expiration Date</b>	_____			
<b>CVV2</b> ( 3 digit number on back of <b>Visa/MC</b> , 4 digits on front of <b>AMEX</b> )	_____			

**SIGNATURE** \_\_\_\_\_ **DATE** \_\_\_\_\_

By signing this form you give **NY Boiler & Air Conditioning Repair Corp** permission to debit your account for the amount indicated on or after the indicated date. This is permission for a single transaction only, and does not provide authorization for any additional debits or credits to your account.

**TERMS AND AGREEMENT**

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# NY BOILER & AIR CONDITIONING REPAIR



**1. Coverage-**This is a service contract for Heating & Hot Water Systems for **\$19.99** plus Tax on a monthly basis for 1 year. Payment is due every first day of the month. Client must pay for the entire year **\$240.00 plus tax**. Service contract is between you the customer and NY Boiler and Air Conditioning Repair Corp with a location at 997 Merrick Road, Baldwin NY 11510. A service contract agreement provides services for one or more of the following as selected on the initial enrollment form and listed on the service program agreement and subsequent renewals, a) gas fired house heating equipment with a gas input no greater than 400,000 Btu's/hr. with up to 4 zones and b) gas fired domestic hot water equipment with a gas input of no more than 100,000 Btu's /hr. c) Central air conditioning equipment up to 5 tons per system. Coverage is available to one, two, and three family homes located in Nassau and parts of western Suffolk countries. All equipment must have been installed according to manufacturer's installation recommendations and national and local codes. All equipment is subject to inspection prior to acceptance of any Service Contract enrollment form.

The Service Contract provides parts and labor coverage for selected equipment. Service Contract also provides for one scheduled visit annually between March 1<sup>st</sup> and September 1<sup>st</sup> for preventive maintenance and safety check on covered heating equipment and one scheduled annual tune up between March 1<sup>st</sup> and May 31<sup>st</sup> on covered air conditioning equipment.

Coverage can be obtained for an additional gas hot water heater, additional heating zones, additional gas house appliances (boiler or furnace) and additional central air conditioning systems by selecting the appropriate Service Contract option on the enrollment form.

**2. When Coverage Begins-** Coverage begins 10 days after receipt and acceptance of payment accompanied by a signed Service Contract agreement form. Service Contract Agreements will be in effect for a period of one year from the date of acceptance and will be renewed annually unless otherwise notified in writing by the customer. **All equipment's must be in good working conditions at the time of acceptance. Preexisting problems will not be covered. All equipment is subject to inspections by NY Boiler and Air Conditioning Repair Corp. Prior to acceptance.**

**3. How To Obtain Service-** Service can be obtained by calling 516-377-5200 24 hours a day, 7 days a week. All non-emergency calls will be scheduled for a time convenient to the customer and NY Boiler and Air Conditioning Repair Corp. Preventive maintenance and safety checks on heating equipment's are scheduled between March 1<sup>st</sup> and September 1<sup>st</sup>. Air conditioning services is available during normal business hours Monday – Friday 8:30am – 5:00pm and Saturdays 8:30am – 5:00pm. No air conditioning service available on Sundays or holidays. Annual Tune-ups on AC equipment are scheduled between March 1<sup>st</sup> and June 31<sup>st</sup>. All preventive maintenance and safety checks and annual tune-ups are the customer's responsibility to call and schedule.

**4. Service Response Policy-** NY Boiler and Air Conditioning Repair Corp. will make every reasonable attempt to provide prompt same day (within 24 hours) service to our customers on emergency no heat or no hot water complaints. NY Boiler and Air Conditioning Repair Corp. will make every reasonable attempt to schedule air conditioning calls within 3 business days. NY Boiler and Air Conditioning Repair Corp. is not responsible for delays beyond our control (such as labor problems, severe weather conditions, natural disasters and the like). Safe access, as determined by NY Boiler and Air Conditioning Repair Corp., must be provided by the customer for service to be rendered.

**5. One Year Warranty-** NY Boiler and Air Conditioning Repair Corp. warranties all parts for defects in workmanship for a period of one year from date of installation or the length of existing Service Contract Agreement should the Contract be cancelled or not be renewed. NY Boiler and Air Conditioning Repair Corp. also warranties the labor associated with the replacement of any part for a period of one year of the length of the existing Service Contract Agreement should the Contract of Service agreement be cancelled or not renewed. NY Boiler and Air Conditioning Repair Corp. will at our discretion repair or replace any part proven to be defective under normal usage. Damage caused by homeowner, neglect, environment, flooding or any natural disaster will not be covered by this warranty. NY Boiler and Air Conditioning Repair Corp. is not responsible for any collateral damage caused by parts, covered equipment, improper operation or failure of any covered equipment. This warranty does not apply and/or does not provide for claims of personal injury, attorneys, fees, or other such consequential damages. **NY Boiler and Air Conditioning Repair Corp. will not be responsible for expenses accrued due to unavailability of parts. Any warranty implied or otherwise is to the customers, location and equipment listed on the Service Contract Agreement.**

**6. Customer Option to Cancel –** A customer may cancel a Service Contract Agreement within 30 days of NY Boiler and Air Conditioning Repair Corp. receiving the Service Contract Agreement form. Cancellation must be mailed in writing and mailed return receipt requested to NY Boiler and Air Conditioning Repair Corp. 997 Merrick Road, Baldwin NY 11510 Service Contract Agreement may not be cancelled if any services has been provided prior to receipt of a cancellation request. If the terms for cancellation have been met, the agreement shall be void and refund for the Service Contract equaling the amount received by NY Boiler and Air Conditioning Repair Corp. will be made within 14 days of our receipt of the cancellation request. A 10% penalty per month shall be added to a refund that is not made within 30 days of return of the service agreement to NY Boiler and Air Conditioning Repair Corp.

**7. Provider option to cancel –** NY Boiler and Air Conditioning Repair Corp. has the right at its sole discretion to cancel any contract in the event NY Boiler and Air Conditioning Repair Corp. determines the covered equipment becomes unserviceable due to factors such as age, environment, unavailable parts, unsafe working conditions, abuse or neglect of equipment, or failure to make payments according to the Service Contract Agreement. Service Contract Agreement may be cancelled by NY Boiler and Air Conditioning Repair Corp without notice for non-payment of the Contract Agreement, failure of the customer to follow the professional advice of NY Boiler and Air Conditioning Repair Corp. or unsafe working conditions. Cancellations for any other reason will be made by mail to the address listed on the Service Contract Agreement Form 15 days prior to cancellation.

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**8. Service Agreement Renewal** – Customers will be notified and invoiced by mail 60 days prior to the Service Contract Agreement expiration date. A new one year Contract Agreement will take effect on the anniversary of the previous Service Contract Agreement providing payment has been received prior to this date. NY Boiler and Air Conditioning Repair Corp. have the right to change price and terms of the agreement at the time of renewal.

**9. Financial Commitment-** The obligations of NY Boiler and Air Conditioning Repair Corp. under this service contract are backed by the full faith and credit of NY Boiler and Air Conditioning Repair Corp.

**10. Limited Liability-** NY Boiler and Air Conditioning Repair Corp. shall not be liable for any consequential or incidental damages of any nature, such as customer's loss of use of its residence, or the cost of replacement shelter, heat or water, claims of personal liability under this agreement shall not exceed the annual amount paid by the customer to NY Boiler and Air Conditioning Repair Corp.

**11. Circumstance Beyond Our Control-** NY Boiler and Air Conditioning Repair Corp. is not responsible for any delays on account of or due to labor problems, severe weather conditions, natural disasters, acts of war, acts of government, or any other circumstances or condition beyond reasonable control

**12. Covered Parts-** The following parts are covered by the Service Contract Agreement. Service Agreement: **HEATING and HOT WATER EQUIPMENT** – Air Pressure Switches, Aquastats, Automatic Water Feeders, Blocked Vent Safety Switches, Blower Motors, Boiler Air Vents (400-3), Blower Motor, Circulators, Dirt Pockets, Drain Valves, Dual Valves, Electronic Control Boards, Direct Drive Blower Wheel (No Bearings), Electronic Ignition Modules, Expansion Tanks, Fan Belts, Fan Limit Controls, Flame Rollout Switches, Flame Sensor, Galvanized Flue Pipe (Single Wall), Gas Valves, Gauge Glass Components, High Limit Controls, Hot Surface Ignition Component's, Inducer Assemblies, Low Water Cut Offs (limited to controls currently used by residential boiler manufacturers), Pilot Assemblies, Pilot Generators, Pilot Safeties, Pilot Tubing, Pressure Reducer Valves, Relays, Relief, Valves, Service Switches, Steam Pressure Controls, Steam Pressure Gauge, Thermocouples, Thermostats, Transformers, Tridicators, Water Heater Thermostats, Zone Valves or Zone Valve Motors. **AIR CONDITIONING EQUIPMENT'S** – Blower Motor, Condenser Coil Cleaning, Condenser Fan Motor, Direct Drive Blower Wheel (No Bearing), Dryer Filters, Electronic Control Boards, Electronic Switches, (AC Only), Evaporator Fan Motor, External Crank Case Heaters, Fan Belt, Fan Blade, Fan Relay, Fuses on unit, Hard Starts Kit (original equipment only), High Pressure Control, Low Ambient Control, Low Pressure Control, Minor Clean & Repair of Condensate Line (only if visible and accessible), Motor Contactor, Running Capacitor, Service Port Valve Caps, Sight Glasses, Starting Capacitor, Starting Relay, System Charging up to 2 lbs. Annually, Thermal Expansion Valve, Thermostat, Time Delay Control, Transformer, Valve Cores (Schrader Type), Visible Refrigeration Leaks,. Any part not listed as covered should be considered not covered unless stated in writing by NY Boiler and Air Conditioning Repair Corp.

**13. Parts and Services not covered-** The Service Contract Agreement does not cover Air Filters, Bearing (Motor and Blower Wheel), Chimneys, Chimney Cleaning, Cleaning of any Heating or Hot Water Equipment, Complete Conversion Burner Replacement, Complete Boiler, Furnace, Water Heater, Condenser, A-Coil, Evaporator, or Air Handler Replacement, Compressors, Condensers, Condenser Coils, Condensate Piping, Condensate Pump, Controllers, Damage due to Condensate Leaks, Domestic Water Coil Gasket Replacement, Duct Work, Electrical Wiring, Flue Dampers, Evaporator/ A-Coils (Including Cleaning), Fan Housing, Flow Valves, Grills, Humidifiers, Line Set Replacement. Plumbing Pipes & Valves, Radiators, Radiator Vents, Repair of Non-Visible Refrigerant Leaks, Sheet Metal Work, Thermostat Batteries, Warm Air Zone Dampers, or Zone Dampers or any part (including items listed on section 12) that is obsolete or inaccessible as determined by NY Boiler and Air Conditioning Repair Corp. Nor does this Service Contract agreement cover any labor incurred while replacing these parts or providing these services. Only parts supplied and installed by NY Boiler and Air Conditioning Repair Corp. will be warranted or covered under this Contract Agreement. Any Equipment not installed by NY Boiler and Air Conditioning Repair Corp. once the agreement is in effect, must be inspected by NY Boiler and Air Conditioning Repair Corp. for proper installed workmanship and be in working order before it will be covered. **The service Contract Agreement does not cover any parts, materials or labor required as a result of any unusual circumstances, including, but not limited to fire, freezing, floods, natural disasters, equipment abuse, neglect or the like.**

**14. Miscellaneous Items** – This Service Contract Agreement can be modified only by a written agreement signed by both the customer and NY Boiler and Air Conditioning Repair Corp. The customer may assign the Service Contract Agreement with written consent of NY Boiler and Air Conditioning Repair Corp. The laws state of New York shall govern the terms and conditions of the agreement. Any action brought under the Service Contract Agreement shall begin in the appropriate court in Nassau County, New York. If any provision contained in the agreement is deemed to be unenforceable or invalid, it will not affect or void the remainder of the Service Contract Agreement.

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